



Automation Newsletter - December 2023

The latest product news, links to webinars, and roadmap replays, as well as authoritative articles by our automation experts.



Take a few minutes to see what you missed in the Academy in 2023

The Broadcom Software Academy is your one-stop shop for all things Automation. You can find excellent training courses, industry insights, how-to guides, blogs and much more.

For example, some great new courses recently published on Automation Analytics & Intelligence.

- [AAI Advanced Administration](#)
- [AAI: Installation and Initial Configuration](#)
- [AAI Integrations: AutoSys](#)
- [AAI Integrations: AutoSys Automation and Control-M](#)
- [AAI Integrations: Tidal](#)
- [AAI Integrations: IWSd](#)

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Automation Upgrade Weekends

Broadcom Support is here to help you prepare for the upgrade of your Automation product and ensure the best outcome possible.

Broadcom Support will be staffed on the dates below for these Upgrade Weekends to answer all upgrade-related questions and, of course, jump in to guide if challenges/errors arise, with the primary goal of ensuring an efficient and successful upgrade.

2024 dates for AutoSys Automation, Automation Analytics & Intelligence (AAI), Application Manager, and Dollar Universe have been announced.

- [Jan 13 - 14](#)
- [Jun 22 - 23](#)
- [Aug 24 - 25](#)

At the start of 2024, we will have finalized and published dates for AutoSys and dSeries. Please check the dedicated weekend upgrade page below.

Remember to reach out to us at least 2 - 4 weeks before your upgrade through a Support ticket and upload your upgrade plans so we can review them and give feedback based on best practices and what we've learned while working with hundreds of other customers.

We'll need to know the following details:

- What version are you upgrading from?
- What version are you upgrading to?
- What is your planned maintenance window - date/time?
- Upload your detailed upgrade plan (which hopefully you've had the opportunity to test in lower environments before production).

Please [sign up here](#) or create a Support case to let us know you're interested in participating with us.

If you cannot align your upgrade to one of these weekend events, Broadcom Support is still here to help; raise a ticket regarding your upgrade and attach your upgrade plan, and Broadcom Support will review and provide guidance to help you succeed.

[Learn More](#)



This Isn't Your 1960's Automation

At the Gartner Infrastructure, Operations and Cloud Strategy Conference in Las Vegas, Lee Peterson, Cloud Technology Principal at Fannie Mae Shared Technical Services, expanded on his presentation from our Virtual Summit.

This AutoSys customer shared what it's really like to maintain business continuity while deploying complex automation solutions across hybrid environments with an eye toward compliance, security, and SLA management, as well as his experience educating cloud architects on the benefits of enterprise workload automation.

Watch his Automation virtual summit session now.

[Watch Now](#)



Automation by Broadcom on LinkedIn

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Automation Office Hours

We have published the automation office hours for the start of 2024. We assemble a great panel of experts each month to answer your questions on installation, configuration or use of your automation product. Come and join us.

[Register Here](#)

Integrating AutoSys and ServiceNow

Learn how to integrate AutoSys notifications into ServiceNow. Available from AutoSys 12.1 SP1, see how to raise tickets through notifications, customize the information sent to ServiceNow, and see how those tickets are reflected in AutoSys monitoring.

[Watch Now](#)

EMA Research Says Broadcom Is a Workload Automation Value Leader

We are thrilled that EMA Research, the premiere analyst in the Workload Automation space, has once again recognized AutoSys Automation as a Value Leader in the biennial EMA Radar Report for Workload Automation.

As one customer told EMA, "We haven't found anything we cannot make work to orchestrate with AutoSys."

Learn why AutoSys Automation is critical to your success.

[Get Report](#)

AutoSys Sees Continued Innovation, Expanded Multi-Cloud Support

Mark Twain is often [quoted as saying](#) that the reports of his death were greatly exaggerated. The same could be said about AutoSys.

Aline Gerew, Head of Automation for the Agile Operations Division at Broadcom, highlighted the exciting developments and ongoing investment in AutoSys in a recent blog post. Take a few minutes to learn how fast this technology continues to evolve.

[Read Now](#)

Product Lifecycles

Maintaining version currency is really important for Automation. You never want to accidentally run out of support on your product version. Check the lifecycle of your version's product lifecycle on the [support platform](#). Get ahead of the curve for your next upgrade.

Product Notifications

Keep informed and register your interest on the [Product Notifications system](#). Receive proactive notifications of the availability of new releases, patches, and critical information on products. We recommend at least one person in your organization be registered.

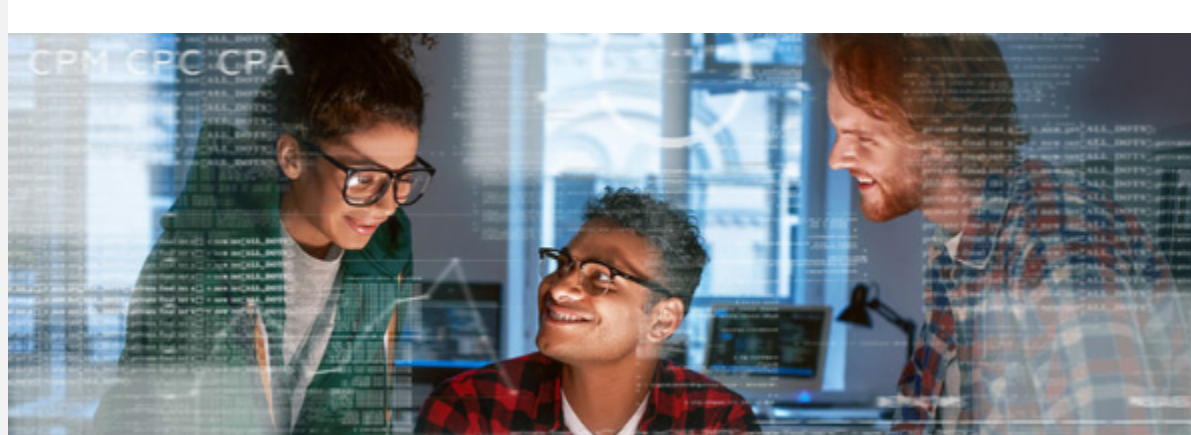


Latest Roadmap Sessions

Learn about the future developments for all Automation by Broadcom products that drive continued improvements in your IT Operations efficiency and increase the value your business gets from automation.

Your support login is now required to view these replays. Once you have authenticated, select your product to watch a repeat of the recent events.

[Watch Now](#)



Stay In Touch

We hope this newsletter is helpful to you. Thank you for forwarding it to colleagues or contacts interested in automation news.

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