

## IMS Division Newsletter:

AIOps & Observability Edition

September, 2023

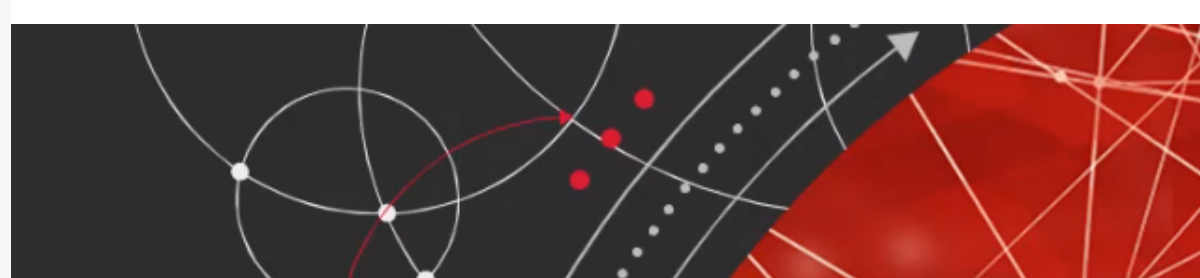
### HIGHLIGHTS IN THIS ISSUE

- Blogs & Assets

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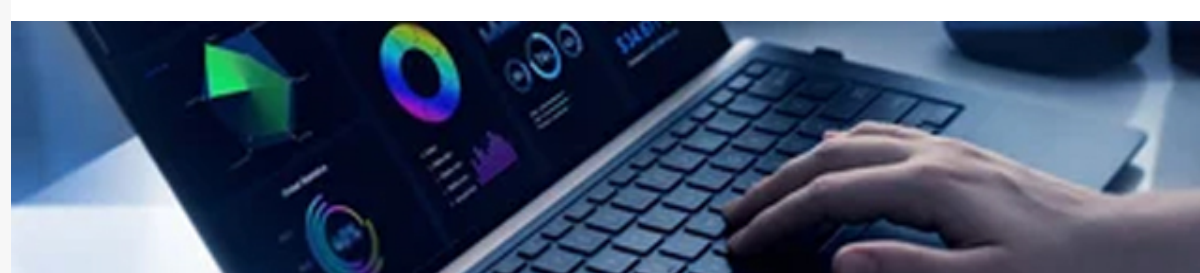
### BLOGS & ASSETS



#### New-Age Infrastructure Observability Monitoring Capabilities Outlined in New Video Series

These three new, 10-minute how-to videos from the DX UIM product team outline capabilities for new-age infrastructure observability.

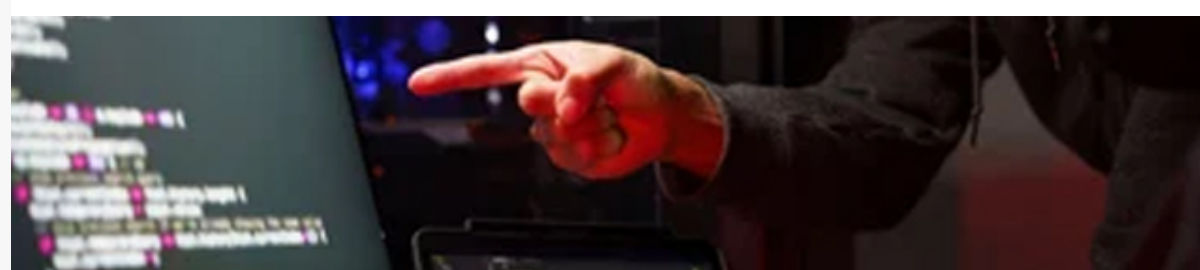
- Video 1: Learn about the deployment model schematic as well as how to deploy and configure container monitoring in the Operator Console. [Watch the video.](#)
- Video 2: Learn about inventory views and groupings, metric views, Performance Reports Designer, List View Designer, and a sneak peek at a unified view. [Watch the video.](#)
- Video 3: Learn about service level management and service level agreements with multi-probe Observability Viewer. [Watch the video.](#)



#### Article: Embedding DX Dashboards in DX Application Performance Management and DX Operational Intelligence

Amber Khare, Software Architect, provides helpful steps to build intuitive, customized interfaces, dashboards and menu options in DX APM and DX Operational Intelligence using iFrames.

[Read the Article](#)



#### Blog: Too Many Alarms? Take Advantage of Custom Situations

Ravindra Puli, Principal Software Engineer, provides helpful information to understand Custom Situations in DX Operational Intelligence and outlines steps to start using this capability to address challenges associated with too many alarms.

[Read the Blog](#)



#### Blog: SRE is the Jim Lake, Trollhunter Leader, of IT Modernization Initiatives!

Sheenam Gupta, Product Manager, discusses three lessons for service observability and IT modernization drawn from the popular series, "Trollhunter: Tales of Arcadia".

[Read the Blog](#)



#### Illustration Provides Insights into Multitier Architecture for DX UIM

The DX UIM multi-tier architecture supports monitoring for a broad range of technologies, agentless and agent-based data collection, correlation and aggregation of a variety of data types, and intuitive visualizations for various personas. View this illustration for more insights.

[Download the Illustration](#)

#### Sneak Peek: New-Age Infrastructure Observability View for Hybrid Cloud Monitoring in DX UIM

In this 6-minute video, see how an upcoming feature will provide a new, consolidated view across the IT infrastructure estate intended to allow customers to more quickly understand their operational situation.

[Watch the Video](#)

#### Troubleshooting DX UIM Core Probe Issues with Broadcom Support for Faster MTTR

This new Knowledge Base (KB) article provides information for DX UIM customers and support partners to help troubleshoot issues sometimes encountered with core probes. Gathering this clarifying information helps Broadcom Support expedite time-to-resolution when issues arise.

[Read the KB Article](#)



For questions or concerns regarding products or services please visit [Symantec Enterprise Security Support Center at Broadcom](#).

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