

# Identity Security: AIOps & Observability

May, 2023

## HIGHLIGHTS IN THIS ISSUE

- Product Announcements
- Blogs & Assets

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## PRODUCT ANNOUNCEMENTS

### DX Application Performance Manager

On March 20, 2023, the DX APM/AXA team announced availability of the latest Application Performance Management and App Experience Analytics releases. This release includes enhancements that extend product capabilities, usability and improve security compliance.

Highlights include:

- Alert Attributes with a direct, URL drill-down to the violating metric
- Case Insensitive Metric Specifier o Users can now enter the metric specifier value in the Metric View's search query in a case-insensitive manner
- Suppress Private Data to Define the trace suppression rules to identify users' sensitive data and replace it with pre-configured text
- Contextually sensitive embedded DX Dashboards in Metric View

You can find the Release Notes [here](#).

### DX Operational Intelligence

Also on March 20, 2023, the DX Operational Intelligence team released the latest version of this AIOps and Observability solution. This release focuses on operator efficiency by improving notifications, automated actions and streamlined UI flows. In this update we also include significant capabilities for KPI based service observability through Service Level Indicators and Service Level Objectives.

The list of enhancements for Centralized Alarm Management and Service Observability is extensive. Highlights include:

- Leverage CI attributes including custom attribute for incident fields mapping, ticketing and notifications
- Customizations of alarm notifications delivered as HTML email messages
- Additional privileges in custom role definitions for Alarms and Situations to control user alarm actions
- Automate alarm actions (ex. alter severity, close, assignment) based upon alarm policies
- Simplified visual filter for All Alarms query interaction
- Updating specific fields in raw alarms using API
- Embed DX Dashboard in Service Analytics Service Details Page
- General availability of SLI/SLO
- Time zone support for SLO calendar window calculation
- Use metric attributes in SLIs and Monitoring Group
- Ternary and conditional expressions supported for SLI metric expressions

You can find the Release Notes for DX Operational Intelligence 23.1 [here](#).

## BLOGS & ASSETS

### OpenTracing via Jaeger: How to Establish Observability of Modern, Distributed Apps

Discover how with Jaeger and OpenTracing, you can establish complete observability of your modern, microservices-based applications.

[Read the Blog](#)

### IT Operations in 2023: Theme #2 - Business Services Become a Viable Organizing Principle

Organizing teams, defining objectives and orienting planning and budgets (for both business and IT) around digital business services provides an opportunity to put digital experience at the center. Service Observability from Broadcom and data from IT Operations can facilitate this.

[Read the Blog](#)

### GigaOm Highlights Broadcom as Outperformer in Radar Report for Cloud Observability, 2023

Broadcom is proud to be recognized as Outperformer in the GigaOm Radar for cloud observability. Download your complimentary copy of the report today and learn how AIOps and Observability from Broadcom offers full stack observability, enterprise-scale and cloud-native monitoring, and multi-stack support. The solution ranks highly on a wide range of GigaOms's criteria including ease of use, ease of deployment, monitoring depth and breadth and emerging technologies.

[Read the Report](#)

### Logs In Context: DX Operational Intelligence

View this video to see how logs – when added to DX Operational Intelligence – can reduce incident response times, foster better automation and improve security.

[Watch the Video](#)



For questions or concerns regarding products or services please visit [Symantec Enterprise Security Support Center at Broadcom](#).

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